Service Bulletin

**Bulletin No.: PIC6111B** 

Date: Mar-2016

# PRELIMINARY INFORMATION

Subject: Radio Is Theft Locked (US Dealers Only)

Models: 2015 Buick Encore, Verano

2015 Chevrolet Camaro, Cruze, Equinox, Malibu, Orlando, Volt, SS

2015 GMC Terrain

Equipped with RPO UFU, UP9, UHQ, UHK, UFW, UHR, UHJ, or UFF

This PI was superseded to update Recommendation/Instructions. Please discard PIC6111A.

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

#### Condition/Concern

A customer or technician may comment that the radio is theft/VIN locked.

### Recommendation/Instructions

Perform a 5 minute power cycle of the radio by removing the radio fuse and reevaluate for the concern. If the concern is no longer present, release the vehicle to the customer and advise that we are working on a permanent solution for this concern

## **Warranty Information**

For vehicles repaired under warranty, please refer to the latest version of bulletin 06-08-47-001 for warranty information on control module reset/configuration.

## **Additional SI Keywords**

locked, theft, theftlock, theftlocked, vin,

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.

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